GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:5380
ANSWERED ON:05.05.2008
CASES OF THEFT OF PARCELS
Vijay Krishna Shri

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Government has noticed the cases of theft of parcels delivered form the post offices in the country;

(b) if so, the number of complaints received in this regard during the last two years as on date;

(c) the action taken/being taken by the Government against the guilty persons in this regard;

(d) whether the compensation has been provided by the Government for the stolen articles is sufficient;

(e) if so, the details thereof; and

(f) the steps taken/being taken by the Government to provide sufficient amount as compensation to the victims?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI JYOTIRADITYA M. SCINDIA)

(a) & (b) 144 complaints regarding theft/loss of parcels were received during the last two years.

(c) to (f) Suitable disciplinary action is taken against the officials found responsible for lapses on their part. In case of Registered Parcels an ex-gratia compensation limited to Rs. 100/- is paid. In case of Insured Parcels the compensation is paid to the extent of actual loss caused or amount of insurance whichever is less. However, in case of unregistered Parcels,no compensation is payable as per Departmental rules. An amount of Rs. 17287/- was paid as compensation in the complaints decided in the relevant period.